

Reading Football Club

New Season Ticket Application Form 08/9



To purchase a Season Ticket please complete/update the details below, read the Terms & Conditions on the reverse of the form, sign and return to the Ticket Office.

If you wish to be seated with other supporters who are making an application for a new Season Ticket please tick here, complete one form per person and return attached together to the Ticket Office.

Customer Number (Existing Member Card holders only)

Personal Details

Title _____

First Name _____ Surname _____

Address _____

Home Telephone Number _____ Mobile Telephone Number _____

Email Address _____ Date of Birth _____

Job Title _____ Company Name _____

Company Address _____

Postcode _____

Type of Ticket Required (Please note age must be as of 1 August 2008)

Proof of age is required from non-Member Card holders and must be brought to every match. Please do not send original documents through the post.

Adult 12 and Under 13-16 17-21 65 and Over

Seat Preferences

Please indicate your preferred seating area (The South Stand is not available)

Seats will be allocated based on availability and we will allocate the closest available seats based on your preference.

Preferred Stand North West Upper West Lower East

Preferred Block _____

Other Preferences/Requests Please note these cannot be guaranteed

Payment Details

Cash – cash can only be paid in person at the Ticket Office – DO NOT SEND CASH BY POST

Cheque – made payable to 'Reading Football Club'

Monthly Instalment supplied by Zebra Finance – please ensure you complete the enclosed application form and attach to this form

Card Payment – please note we do not accept American Express

Card Number (2 extra digits for Maestro)

Name on Card _____

Expiry Date /

Start Date* /

Issue Number*

3 Digit Security Code

* Debit cards only

(On reverse of card)

Data Protection

Reading Football Club may contact you with information, cup ticket announcements and offers throughout the year.

If you DO NOT wish to receive these communications, please tick here.

Reading Football Club may share your data with selected third parties who may contact you with offers throughout the year.

If you DO NOT wish to receive these communications, please tick here.

Please read the Conditions of Issue printed on the reverse of this form.

A copy of the Madejski Stadium Ground Regulations is available on request from the Ticket Office. I wish to purchase a Reading FC Season Ticket for the 08/9 Season at the published price. I understand that purchases are not refundable. I accept the Conditions of Issue and I understand that in addition, purchase is bound by the Madejski Stadium Ground Regulations.

Signed _____

Date _____

Please return completed forms to the **Ticket Office, Madejski Stadium, Reading, Berkshire, RG2 0FL.**
Call the **Ticket Office** on **0844 249 1871** if you have any queries.

Equal Opportunity Monitoring

Reading FC are committed to preventing discrimination in all its fields of operation and within its stadium, providing an environment free from racial abuse, harassment, bullying and victimisation and to developing positive policies to promote equal opportunities and prohibiting unlawful or unfair discrimination on grounds of race, colour, disability, national or ethnic origin, religious belief, gender, sexual orientation, marital status and age.

In order to ensure that these policies are being carried out, and as part of our ongoing commitment towards achieving equality in everything we do, the club is monitoring the ethnicity of participants at all levels of activity, as employees, supporters and of community outreach. The following questionnaire has been included to enable us to carry out this process.

Whilst not required to complete your Season Ticket Application, we hope you will assist us in completing the questions below.

Are you Male Female

What is your Ethnic Group?

White

- British
 Irish
 Other

Mixed

- White and Black Caribbean
 White and Black African
 White and Asian
 Any other Mixed Background

Asian

- Indian
 Pakistani
 Bangladeshi
 Any other Asian Background

Black

- Black Caribbean
 Black African
 Any other Black Background

Chinese or other Ethnic Group

- Chinese
 Any other, please state

I do not wish an Ethnic Group Category to be Recorded

Disability

The Disability Discriminating Act 1995 defines disability as a 'physical or mental impairment, which has a substantial and long term adverse effect on a person's ability to carry out normal day-to-day activities'.

The DDA 2005 Amendment amends existing provisions, including extending protection to cover people who have HIV, cancer and Multiple Sclerosis.

Do you consider that you have a Disability? Yes No

Reading Football Club Limited Season Ticket Conditions of Issue

1. Issue of Season Ticket

- 1.1 The issue of a Season Ticket and subsequent access to the Ground is subject to the Terms & Conditions of Entry.
1.2 Season Tickets are for the use of supporters of the Club only. By applying for a Season Ticket and/or using the same you hereby warrant and represent that you are a supporter of the Club.

2. Admission to the Ground

- 2.1 Use of a Season Ticket constitutes acceptance of the Terms & Conditions of Entry.
2.2 A Season Ticket permits you to occupy at the Match the seat indicated on the Season Ticket or such other alternative seat of equal price as the Club may, from time to time, allocate to you at its reasonable discretion.
2.3 Nothing in these Conditions of Issue shall constitute or imply any entitlement to occupy the seat indicated on the Season Ticket in any subsequent season.
2.4 Save as set out in clause 2.5 below, you shall not bring into (or use within) the Ground any equipment which is capable of recording or transmitting (by digital or other means) any audio, visual or audio-visual material or any information or data in relation to a Match or any aspect of it. Any person acting in breach of this provision will be required to deliver up any tapes, films, disks or other recordings or data to the Football League and/or the Club and the copyright in any such recording or transmission is hereby assigned (by way of present assignment of future copyright pursuant to section 91 of the Copyright, Designs, and Patents Act 1988) to the Football League.
2.5 Mobile telephones are permitted within the Ground, provided that they are used for personal and private use only.
2.6 Save for official Club merchandise and/or other football related clothing worn in good faith, you shall not bring into, use or display within the Ground any sponsorship, promotional or marketing materials.
2.7 You shall not offer or distribute (either free or for sale by any person) within the Ground any consumer article or commercial product of any nature. For the avoidance of doubt this clause shall not prevent the lawful distribution of text publications in any format which do not infringe clause 2.6 where both the content and the publication are lawful in all respects and do not in the Club's reasonable opinion constitute a threat to public order.

- 2.8 The Club reserves the right to refuse admission to, or eject from, the Ground any person who fails to comply with the Terms & Conditions of Entry.

3. Use of Season Ticket

- 3.1 Season Tickets are issued for your sole use and you shall not resell, assign or (save as set out in clause 3.2 below) transfer or lend the Season Ticket or the benefit of it to any other person without the prior written consent of the Club. The reference to reselling the Season Ticket includes reference to offering to sell a Season Ticket, exposing a Season Ticket for sale, making a Season Ticket available for sale by another and advertising that a Season Ticket is available for purchase. For the avoidance of doubt (and by way of example only) this Season Ticket may not be offered as a prize in any promotion or competition nor transferred, lent or sold to any third party as part of a hospitality or travel package, given to a third party who agrees to buy another good or service, or used for any other commercial purpose, save as expressly authorised by the Football League or the Club.
3.2 You may only resell or transfer the Season Ticket to a Guest with the express written consent of the Club given at the Club's absolute discretion. No such resale or transfer will be permitted except where the same takes place in respect of an individual match and in consideration of no payment or benefit in excess of the face value of a ticket to that Match and such transfer does not take place during the course of any business or for the purpose of facilitating any third party's business. Such resale or transfer to any Guest is hereby provided to be subject to the Terms and Conditions of Entry which will (save for any rights to transfer under this clause) apply to that Guest as if he/she was the original purchaser of the Season Ticket (and you must inform the Guest of this).
3.3 The unauthorised sale or disposal of tickets is a criminal offence under section 166 of the Criminal Justice and Public Order Act 1994, as amended by the Violent Crime Reduction Act 2006. The Club will inform the police when it becomes aware that Season Tickets are being sold illegally and will press charges to be brought against those breaking this law.
3.4 The Season Ticket will remain the property of the Club at all times and must be produced together with evidence of your identity if required to do so by any official, steward or employee of the Club or any police officer. The Club reserves the right to require the immediate return of the Season Ticket at any time.
3.5 Any Season Ticket obtained or used in breach of the Terms & Conditions of Entry shall be automatically void and all rights conferred or evidenced by such Season Ticket shall be nullified. Misuse of this Season Ticket may result in the holder being refused entry to, or ejected from, the Ground in respect of a particular Match and/or the cancellation and withdrawal of this Season Ticket. In the event of any cancellation and withdrawal in accordance with this clause 3.5, no refund shall be payable to the holder in respect of any unexpired portion of the Season Ticket. The Club further reserves its right to take any legal action against any person(s) as it sees fit in connection with such matters, including a claim for an account of profits made from an unauthorised use of the Season Ticket.

4. Changes to Dates, Refunds & Exchanges

- 4.1 No guarantees can be given by the Club that a Match will take place at a particular time or on a particular date. The Club reserves the right to reschedule any Match without notice and without any liability whatsoever. Your Season Ticket will enable you to attend the re-arranged Match.

- 4.2 The Club will have no further liability whatsoever, including (but not limited to) any indirect or consequential loss or damage, loss of enjoyment or travel costs.

5. Lost or Stolen Season Tickets

- 5.1 In order to gain admission to the Ground the Season Ticket must be presented at every Match.
5.2 In the event that you forget your Season Ticket in respect of any individual Match, the Club shall not be obliged to admit you or issue any other form of ticket for that Match. If a match-day duplicate ticket is issued, the Club may require payment of a non-refundable administration charge.
5.3 If, in the Club's opinion, a Season Ticket is damaged, lost, stolen or destroyed, a duplicate Season Ticket shall be issued by the Club as soon as reasonably practicable after the payment of a non-refundable administration charge. Only one duplicate Season Ticket will be issued to you per season and you will be required to sign a document confirming that the original Season Ticket is damaged, lost, stolen or destroyed and indemnifying the Club against any direct or indirect consequences of such matter having been falsely represented or stated to the Club.
5.4 Should any Season Ticket when applied for not arrive in the post after purchase, you will be required to sign a document confirming this and undertaking to immediately return the original Season Ticket to the Club should it come into your possession at any time. There will be no charge for the issue of a duplicate Season Ticket in this instance.

6. Change of Address

If you change your address during the season you must notify the Club as soon as reasonably practicable.

7. Cancellation & Withdrawal of Season Ticket

- 7.1 Without prejudice to any other remedies it may have, the Club shall have the right in the case of any serious or persistent breach of the Terms & Conditions of Entry to cancel and withdraw your Season Ticket. In the event of such cancellation no refund will be paid in respect of any unexpired portion of the Season Ticket. Without prejudice to the general nature of the above the following actions shall constitute serious breach of the Terms & Conditions of Entry:
7.1.1 smoking in designated non-smoking areas;
7.1.2 persistent standing in seated areas whilst the Match is in progress;
7.1.3 sale or transfer (save as permitted) of this Season Ticket to any person;
7.1.4 deliberate misuse of the Season Ticket;
7.1.5 the supply of any misleading or incorrect information in any application;
7.1.6 persistent swearing during the Match;
7.1.7 the throwing of any object within the Ground without lawful authority or excuse;
7.1.8 the chanting of anything of an indecent or racist nature;
7.1.9 any misrepresentation in relation to clause 1.2;
7.1.10 breach of the terms of any Membership;
7.1.11 any failure to pay or default of payment in respect of any sums owing to the Club (or any third party) in respect of this Season Ticket.
7.2 In the event that your Season Ticket is withdrawn or cancelled the Club reserves the right to exclude you from any membership scheme maintained or organised by the Club and/or to disqualify you from applying for any Match ticket or season ticket at its discretion.

8. Exclusion of Liability

To the maximum extent permitted by law, the Club hereby excludes any liability for loss, injury or damage to persons/property in or around the Ground.

9. Governing Law

These Conditions of Issue shall be governed by and construed in accordance with the laws of England and Wales. The parties hereby submit to the exclusive jurisdiction of the Courts of England and Wales.

10. Definitions

In the Conditions of Issue the following words and phrases shall have the following meanings:
"Conditions of Issue" means these terms and conditions governing the issue and use of a Season Ticket.
"Ground" means the football Ground and all other locations owned, occupied or utilised by the Club.
"Ground Regulations" means those ground regulations issued by the Club from time to time that set out the terms and conditions upon which spectators are granted entry to the Ground (copies of which are enclosed).
"Guest" means a relative, friend, colleague and/or companion to the disabled who would be entitled to purchase a Season Ticket under the Terms and Conditions of Entry.
"Match" means any Football League Championship football match in which the Club participates and that takes place at the Ground during Season 2008-2009.
"Season Ticket" means the season ticket smartcard (and/or any rights arising out of or in connection with any of the foregoing) for admission to Matches.
"Terms & Conditions of Entry" means each of the rules and regulations of FIFA, UEFA, The Football Association, The Football League, the Ground Regulations; and the Conditions of Issue (all of which are available from the Club on request).